

Terms & Conditions of Trade

1. Definitions

“Company” means Smart Home Technology Pty Ltd (ABN67651835433).

“Customer” means any person, business, or entity purchasing goods or services from the Company.

“Goods” includes window furnishings, blinds, tracks, curtains products, and any related items supplied by the Company.

“Services” includes delivery, pickup, alterations, and any related work performed by the Company.

2. Terms of Payment

Payment is strictly 14 days from the date of invoice unless otherwise agreed in writing.

The Company reserves the right to charge interest on overdue accounts at a rate of 2% per month or the maximum permitted by law.

All collection costs, legal fees, and expenses incurred in recovering overdue accounts will be payable by the Customer.

3. Pricing & Quotations

All prices are quoted exclusive of GST, unless otherwise stated.

Quotations are valid for 14 days from the date issued.

The Company reserves the right to adjust pricing if there are increases in supplier costs, freight, or other expenses beyond its control.

4. Delivery & Pickup

Delivery will be made to the Customer’s nominated address. The standard charge is listed in the price list. Paid Pickup services are available, primarily for alterations (not fabrics).

Risk in the Goods passes to the Customer upon delivery or pickup, even if payment has not yet been made.

The Company is not liable for delays in delivery caused by events beyond its reasonable control.

5. Retention of Title

Ownership of Goods remains with the Company until full payment is received.

Until payment is made.

6. Returns, Alterations & Claims

Goods may only be returned with the Company’s prior written approval.

Any claims for shortages, defects, or damages must be made in writing within 7 days of delivery.

Alteration services will be performed to industry standards, but the Company is not responsible for shrinkage, fabric behaviour, or wear and tear arising from Customer use.

7. Warranty

The Company warrants that Goods supplied are free from defects in material and workmanship for a period of 12 months from delivery.

Warranty does not cover misuse, incorrect installation by third parties, or fair wear and tear.

8. Limitation of Liability

To the extent permitted by law, the Company is not liable for any consequential, indirect, or special loss or damage.

The Company's liability is limited to:

1. Replacement or repair of the Goods; or
2. Refund of the purchase price paid.

9. Credit Facilities

Credit facilities may be withdrawn at any time at the Company's discretion.

The Company may request a director's guarantee for accounts held by companies or trusts.

10. Governing Law

These Terms & Conditions are governed by the laws of Australia.

Any disputes will be subject to the exclusive jurisdiction of the courts of that State.